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Term and conditions of hire.1. It is the responsibility of the person hiring the bouncy castles or items to ensure that all possible steps are taken to avoid injury to users or damage to items on hire.2. A responsible adult must closely supervise the bouncy castle/items at all times.3. It is strictly prohibited for both children and adults to be on bouncy at the same time.4. Do not allow children or adults to become boisterous, push, collide, fight or behave in a manner likely to injure or cause distress to others.5. To avoid choking and mess, no food, drink or chewing gum to be allowed on or near the bouncy castle.6. All footwear, glasses, jewellery or any other hard, sharp or dangerous objects which could cause harm to other people using the items on hire and are to be removed before using items.7. No face paints, party poppers, coloured streamers or silly string to be used on either or near the items.8. No smoking or barbecues on or near items on hire.9.No pets to be allowed or near bouncy castles.10. No climbing , hanging or sitting on the walls /beams of the bouncy castle as it is dangerous and must not be allowed to happen on hire of any bouncy castles.11. Do not allow anyone to sit on the step/entrance of any bouncy castles on hire from bouncin mad.12. Ensure anyone with history of back or neck problems is not to use the equipment along with any children who are unwell.13. If the inflatable is not being used for any part of the hire please switch it off via the mains.14. Do not allow anyone to be on the bouncy castle during inflation or deflation.15. Please make all users aware of tie down points and any wires and location of blower to reduce the risk of injury.16. In the event of heavy rain leave the castle up and heavy winds switch the castle off via mains and if in doubt contact one of our employees and we will advise.17. Should the equipment fail for any reason contact one of our employees in the first instance for us to resolve.18. The items on hire must be returned in the same condition we have delivered the items. If the items or missing damaged or soiled the hire will be liable for damage including rendered out of commission, the customer agrees to pay cost of repair and loss of earnings upon booking any of our items.19. Bouncin mad or any employees do not accept liabilities for injuries, loss or damage.20. Bouncin mad employees are the only people authorised to removed any items or equipment.21. In the event of any issues , please contact us via facebook, email or telephone which is all accessible via our webiste.22. Upon clicking submit on hiring our items you agree to our terms and condtions.